Application Serial No.: 09/769,526

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED CENTRAL FAX CENTER

In re Patent Application of: JUL 2 5 2011 Group Art Unit: 3691 Freeland Glen Young III Examiner: Abhishek VYAS Application Serial No.: 09/769,526 Confirmation No.: 4921 Filed: January 26, 2001

For:

SYSTEM, METHOD AND SOFTWARE APPLICATION

FOR ACCESSING AND PROCESSING INFORMATION

MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In reply to the Office Action dated March 25, 2011, Applicant offers the following amendments and remarks.

- Amendments to the Claims begin on page 2; and
- Remarks begin on page 10.